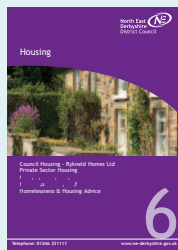


Housing

This booklet contains information on:

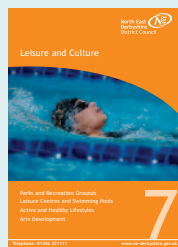
- Council housing
- Rykneld Homes
- Private sector housing
- Help to adapt your home
- Housing strategy and enabling
- Homelessness and housing advice



Leisure and Culture

This booklet contains information on:

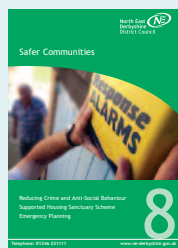
- Parks and recreation grounds
- Leisure centres and swimming pools
- Active healthy lifestyles
- Arts development



Safer Communities

This booklet contains information on:

- Reducing crime and anti-social behaviour
- Supported housing sanctuary scheme
- Emergency planning



Planning and Building Control

This booklet contains information on:

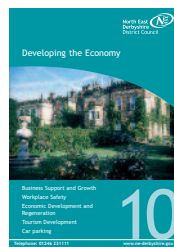
- Planning applications
- Planning enforcement
- Building control
- Listed buildings, conservation areas and tree preservation
- Sustainable development



Developing the Economy

This booklet contains information on:

- Business support and growth
- Workplace safety
- Economic development and regeneration
- Tourism development
- Car parking



We speak your language

Polish
Mówimy Twoim językiem

French
Nous parlons votre langue

Spanish
Hablamos su idioma

Slovak
Rozprávame Vaším jazykom

Chinese
我们会说你的语言

If you require this publication in **large print** or another format please call us on **01246 231111**

North East Derbyshire District Council

Pride in our services



We want North East Derbyshire to be a great place for all to live and work. Our vision is to create a district with a strong sense of civic and community pride where citizens have access to good quality, value for money public services.

At your service

In order to help our citizens access the services we provide, we have produced a set of 10 information booklets which are available from Council outlets. This leaflet gives a brief description of each booklet to help direct people to the information they require.

Where to pick up a booklet:

You can pick up the information booklets from our main reception at 2013 Mill Lane, Wingerworth, Chesterfield, S42 6NG and from our leisure centres at Dronfield, Eckington and Sharley Park at Clay Cross.

If it's more convenient we can post them to you - please get in touch using the contact details listed in this leaflet.

The booklets are also available on our website at www.ne-derbyshire.gov.uk

Contacting the Council

This booklet contains information on:

- Customer feedback
- Making a payment to the Council
- Contacting our communications team
- Equality and diversity
- Freedom of Information and Data Protection



How to contact us:

In person:

District Council Offices, 2013 Mill Lane, Wingerworth, Chesterfield, S42 6NG. Open 9am to 5pm - Monday to Friday.

Telephone contact centre:

01246 231111

Open 9am to 5pm Monday to Friday

Website:

www.ne-derbyshire.gov.uk

E-mail:

ConnectNE@ne-derbyshire.gov.uk

SMS text messaging:

07800 00 24 25

Local Democracy

This booklet contains information on:

- How we work with citizens to develop sustainable communities
- How we function as an organisation
- The role of our Scrutiny Committees in examining Council decision-making
- The role of the Chair of the Council
- The responsibility of the Council for organising local and national elections
- How we consult with its citizens
- Our partnership working with Parish and Town Councils
- Housing and economic growth



Taxes, Benefits & Concessions

This booklet contains information on:

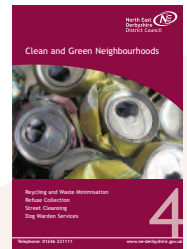
- Council tax
- Business rates
- Benefits
- Paying bills
- Independent advice
- Concessionary travel fares



Clean and Green Neighbourhoods

This booklet contains information on:

- Recycling and waste minimisation
- Refuse collection
- Street cleansing
- Dog warden services



Protecting the Public

This booklet contains information on:

- Pest control
- Food safety and communicable diseases
- Local markets
- Licensing
- Noise and other statutory nuisance
- Contaminated land
- Drainage
- Smoke free legislation

