



Suffering with a mental illness or impairment and threatened with homelessness

Our Homelessness Prevention Service wants to ensure that housing problems are identified early to hopefully prevent you from becoming homeless in the first place.

This will be achieved through partnership work and multi-agency working to prevent you from becoming homeless, through the necessary support intervention you may require.

On the basis that you are suffering from a mental illness or impairment we could well accept that you are vulnerable and therefore in “priority need” for accommodation. This will be determined by your personal circumstances.

We will continuously review the advice and advocacy services available to you, and will include outreach support services according to your needs through your Personal Housing Plan that will be completed in partnership with you and potentially your advocate.

We will help you to access main stream healthcare services by making the relevant referrals where necessary and by giving you or your advocate the relevant information.

Our allocations policy in partnership with Rykneld Homes makes specific provision to identify if an applicant has any support needs and appropriate support could include help with bidding in finding a new home.

The Homelessness Prevention Service will make relevant referrals to specialist services where you can access advice and guidance to support you.

If you need housing advice and assistance please contact our Homelessness Prevention Service on Tel: 01246 231111 or email: housing.options@ne-derbyshire.gov.uk

You can also ask your GP, support worker, health visitor, social worker or CPN to refer you to our service.

You can access mental health services via the [NHS Derbyshire Healthcare](#) website

For help with a mental health crisis [click here](#)

For information on where you may be able to access **mental health services** in your area [click here](#). Tel: 01332 623700 if you need more information.

Rethink offer advice and support services in the Derbyshire area [click here](#) to access the website.

If you are aged between 18 and 24 yrs and you are at risk of being made homeless you may be able to be referred to the Framework SAFE service which provides support for young people. [Click here](#) for more information.

For more information on our work in this area please access information on our website at: www.ne-derbyshire.gov.uk

Don't seek help before it's too late!

We speak your language

Polish

Mówimy Twoim językiem

French

Nous parlons votre langue

Spanish

Hablamos su idioma

Slovak

Rozprávame Vaším jazykom

Chinese

我们会说你的语言

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